Student fee refund entitlements policy New Zealand College of Chinese Medicine does not offer courses of less than three months START

The student decides to withdraw from the College courses. What entitlements apply?

Yes Is the student international?

The student may withdraw up until the end of the 10th working day. The student is entitled to receive a full refund less a deduction for costs incurred by NZCCM, up to a maximum of 25% of fees paid.

NZCCM will provide the student with an indication of how the amount deducted from the refund has been calculated in the process of completing the withdrawal application.

If the student is unhappy with the amount that New Zealand College of Chinese Medicine has withheld in the refund, they can lodge a complaint with the International Education Appeals Authority (IEAA).

From the eleventh working day **there** is **no right** to receive a refund.

The student may withdraw up until the end of the 8th calendar day. The student is entitled to receive;

- a full refund less administration costs of up to 10% of any amount paid or;
- \$500.00, whichever is the lesser.

No

From day nine **there is no right** to receive a refund.

